

JOB OPPORTUNITY

POSITION: IT SENIOR ANALYST – CLOUD SERVICES

REGION: Corporate Services

Community Living Toronto, one of the largest agencies of its kind in North America, is a dynamic innovative organization committed to a vision of promoting a welcoming community. As a leader in the field, Community Living Toronto offers supports to over 6,000 individuals within an intellectual disability as well as support to their families, including residential and day support, assistance with employment, community support, early childhood services and respite.

QUALIFICATIONS:

Bachelor's degree in Computer Science or equivalent combination of education and training. Minimum of five years progressive experience in all phases of cloud systems design, implementation and support and change management systems. Solid knowledge and experience with enterprise level technologies in a Wintel environment. Proficiency with cloud software. Strong communication and interpersonal skills.

JOB SUMMARY:

Under the direct supervision of the Manager, Information Services, the cloud services analyst is responsible for the analysis, support, implementation and maintenance of both on premise and cloud-based infrastructures. This role is accountable for being actively involved in continuous improvement initiatives, new technical product/systems integrations and data security initiatives while working collaboratively with stakeholders and other Information Services team members.

RESPONSIBILITIES:

- Analyze, support and maintain a portfolio of on premise and cloud-based infrastructures and technologies, including but not limited to:
 - Analysis of products
 - Report Writing
 - Systems Testing
 - VMWare
 - Azure Services
 - Office 365
 - Active Directory
 - VSAN/SAN
 - Routing, firewalls & security
- Recommend alterations and enhancements to improve the quality of existing products/procedure while considering the impact of changes at the departmental and association level.
- Meet with product teams to review current systems, underlying technologies and integrated products.
- Lead and/or participate in projects to design, development, testing and implementation of new technical products and systems.
- Perform or assist with regular upgrades to current software and cloud server transfers.
- Uses experience in cloud system design and change management to assess, recommend and identify best fit technologies that align technical and business requirements in current state and anticipation of future needs.
- Develop and maintain documentation for SOP's, and business case requests.
- Other related duties as assigned.

HOURS OF WORK: 37.5 hours per week

TO APPLY:

SEND YOUR COVER LETTER AND RESUME TO:

Careers@cltoronto.ca

PLEASE QUOTE JOB POSTING #E19-217

When required, accommodations for disabilities will be provided, on request.

We thank everyone for their interest in Community Living Toronto; however only applicants with the necessary qualifications, experience and education will be contacted for an interview.